

## Safeguarding policy

### 1. Preliminary

The Charity Commission has stated that safeguarding should be a key governance priority for all charities, regardless of size, type, or income, *not just those charities working with children or vulnerable adults*.

It has also stated that it is essential for trustees to have and implement safeguarding policies and procedures and that they have to be adequate and appropriate for the charity's particular circumstances.

This Policy applies to all employees, volunteers and contractors of EventWell. In this Policy, "volunteers" means and includes the organisation's trustees and all other volunteers.

### 2. Commitment to safeguarding

Those who receive services or participate in the activities provided by EventWell or are beneficiaries of the organisation or who use the organisation's premises, products or services are referred to in this Policy as its "Clients" "Beneficiaries" "Service Users".

Clients, Beneficiaries, Service Users may be at risk due to age, illness or disability. EventWell is committed to working in their interests, to promote their welfare, and to put in place safeguards and measures to protect them.

In providing services and activities and benefits for Clients, Beneficiaries, Service Users, EventWell will endeavour at all times to minimise risk to them and to ensure that they are as safe as the organisation can make them.

EventWell aims to protect all of its Clients, Beneficiaries, Service Users from any act or behaviour of any member of staff or volunteer which, whether deliberately or unknowingly on the part of that member of staff or volunteer, gives rise to harm or ill treatment.

Such harm or ill treatment includes abuse (physical, sexual, emotional, discriminatory, institutional or organisational, financial or material), neglect, or impairment of the health or development of EventWell's Clients, Beneficiaries, Service Users.

EventWell also aims to ensure provision to them of safe and effective care and to promote the wellbeing and welfare of its Clients, Beneficiaries, Service Users..

EventWell recognises that it has a duty to act on reports or suspicions of abuse or neglect. It adopts a "zero-tolerance" policy of abuse within the organisation.

EventWell maintains a Safe Working Practice Guidance. It includes:

- ❑ details about when and how risk assessments for:
  - a) volunteering roles; and
  - b) particular circumstances or activities should be carried out.
- ❑ guidance on use of ICT related activities such as use of social media, email and internet.

EventWell will ensure that the Guidance is implemented by all within the organisation and, for that purpose, it will ensure that its employee/volunteer/contractor's have read and understood it.

EventWell will work in partnership with local / national agencies to put in place appropriate procedures for reporting, making referrals, and accessing training and specialist support, as and when required.

### **3. Safe recruitment**

To aim to protect its Clients, Beneficiaries, Service Users, EventWell will seek to recruit staff and volunteers using appropriate procedures, safeguards and checks.

- ❑ EventWell will take up at least two references for all employee/volunteer/contractor roles prior to appointment.
- ❑ EventWell will provide an induction programme for all new employee/volunteer/contractors, and appropriate training and ongoing/refresher training for them at regular intervals, to enable all employee/volunteer/contractors to undertake their roles safely, effectively and confidently. The induction will make it clear to them that they have an obligation to implement this Policy and to learn about protection issues and their related responsibilities.
- ❑ Where EventWell should do so, it will use the Disclosure & Barring Service ("DBS") checks to help it to assess suitability of a candidate for a particular volunteer or staff role which is treated by the DBS as Regulated Activity and is therefore subject to a barring list check. In relation to a post or role which is eligible for an enhanced DBS check, where it considers it appropriate it will carry out an enhanced DBS check. EventWell will assess any criminal record information that is disclosed in line with its data protection and equalities (treating ex-offenders fairly) policies.
- ❑ EventWell will regularly review its recruitment and other human resources procedures in response to changes in legislation and systems external to the Charity, e.g. DBS and barring list checks.

### **4. Volunteers**

All volunteer roles will be supported by a Volunteer Manager. Volunteers will be treated equally alongside paid employees/contractors, and all volunteers will be offered the same opportunities for advancement, responsibility, training and gaining qualifications, and acknowledgement for their contribution to the organisation.

In turn, volunteers will be required to adhere to the applicable parts of the Code of Conduct (Staff and Volunteers) at all times as a representative of the organisation. Before they take up their role, they will each be given a clear description of the requirements and responsibilities of their role and the member of staff or trustee recruiting them will discuss their role with them, to ensure that they understand what is expected of them.

Any volunteer roles, which would be Regulated Activity if unsupervised, will be appropriately supervised in accordance with statutory guidance.

## **5. Safeguarding Officer**

EventWell's appointed Safeguarding Officer as from 30 October 2020 is Helen Moon Chief Executive. They will have access to appropriate training to support them in these roles. They will be available to all employee/volunteer/contractors and Clients, Beneficiaries, Service Users to speak to when they have any concerns, issues, or complaints regarding the safety, well-being or conduct of Clients, Beneficiaries, Service Users, volunteers or staff.

The Safeguarding Officer will liaise with appropriate local and national agencies, contribute to appropriate policies, maintain records, keep confidentiality, adhere to and promote this Policy within the organisation, and support or provide access to support for individuals suffering harm or abuse.

## **6. Awareness of harm and abuse within the Charity**

All incidents of harm to any Client, Beneficiary, Service User will require an appropriate response to reduce risks and improve the organisation's services and activities. Harm is caused by accidents, deliberate abuse (physical, psychological, sexual, emotional, financial), neglect (deliberate or not) or factors such as bullying, prejudicial attitudes, or a failure to enable a person to participate in activities that are open to most of their peers. It can also include abuse via use of ICT facilities (e.g. grooming, bullying via the internet)

Deliberate acts of harm (physical, psychological, sexual, emotional and financial) and neglect are abuses against the person. Those acts will incur disciplinary proceedings and require reports and referrals to social services, the police, other professional bodies, and the DBS if the act is by someone in Regulated Activity. If a criminal offence is thought to have been committed by any staff member or volunteer, the police will be informed.

## **7. Confidentiality**

All reports and logs (including personnel records) will be kept securely and confidentially according to the EventWell's Data Protection Policy and Confidentiality Policy or in line with the DBS Code of Practice for Registered Bodies if appropriate, until or unless it is necessary to share this material with the agencies named above. Information will be shared by the organisation on a "need-to-know" basis only.

## **8. Reports of possible or actual harm**

EventWell supports and encourages all Clients, Beneficiaries, Service Users, volunteers and staff to promptly speak up and contact the Safeguarding Officer where there is a concern (i.e. a worry, issue or doubt about practice or about treatment of a Client, Beneficiary, Service User or colleague, or their circumstances), or a disclosure (i.e. information about a person at risk of or suffering from Significant Harm) or an allegation of an incident or a possibility that a volunteer or staff member has caused harm or could cause harm to a person in their care.

Employee/volunteer/contractors can report, and have a responsibility to report, something that they become aware of if they suspect or discover that it is not right or is illegal or if it appears to them that someone at work is neglecting their duties, putting someone's health and safety and wellbeing in danger or covering up wrongdoing. They may become aware of any of these things from what they see or hear or from something another person has disclosed to them.

In the first instance the staff or volunteer making a report should speak to their line manager who will then liaise with the Safeguarding Officer, Deputy Safeguarding Officer or the EventWell company director with appropriate responsibility. However, if the report implicates their manager, the staff member or volunteer making the report should instead speak directly to Safeguarding Officer or a Company Director.

EventWell prefers that anyone should use internal processes whenever possible to make a report as above, but this does not prevent them from making a report or referral, in their own right as a private individual, to statutory agencies such as social services or the police.

EventWell cannot promise confidentiality to staff or volunteers making an internal report (to the Safeguarding Officer, Company Director with appropriate responsibility or their line manager) where it has to be shared with any statutory agencies.

EventWell also supports its employee/volunteer/contractors to raise concerns or to disclose information, which they believe shows malpractice - whistle-blowing (disclosure in the public interest).

## **9. Safeguarding Officer's action**

Where there is risk of Significant Harm to any Client, Beneficiary, Service User, volunteers or staff, the Safeguarding Officer and Deputy Safeguarding Officer have the power to act as necessary and, in particular, as follows:

- log all conversations regarding the issue;
- sign and request signatures on reports and statements;
- confidentially seek advice from expert sources ;
- share concerns (with consent where required and appropriate) internally with senior staff / Company Board;
- share concerns and make referrals to external agencies such as social services or the police, as appropriate to the circumstances;
- make a referral to the DBS regarding staff or volunteers in Regulated Activity whose conduct is harmful to Clients, Beneficiaries, Service Users and refer them to DBS when they are removed from Regulated Activity.

## **10. Communication by the Organisation about safeguarding and this Policy**

All staff and volunteers have an obligation to learn about protection issues and their related responsibilities. EventWell will communicate this Policy (using appropriate methods, formats and language to communicate the substance of it) to all of its employee/volunteer/contractors, and Clients, Beneficiaries, Service Users and their families/carers, and it will also make it available to the public.

Helen Moon Chief Executive will be responsible to the Board for communicating this Policy to them.

To encourage everyone involved in the organisation to understand that safeguarding is the business of everyone, and to assist all employee/volunteer/contractors to learn about protection issues and their related responsibilities, EventWell will hold meetings open to all staff and volunteers about safeguarding, presentations to staff and volunteers about safeguarding policy and procedures, place safeguarding on the agenda for meetings of the Board, and provide other opportunities for discussion about issues and concerns, policy and procedures to reflect, review and to continue to learn and improve in relation to the organisation's safeguarding responsibilities.

## **11. Implementation of this Policy**

This Policy must be followed by all employee/volunteer/contractors of EventWell and must be promoted by all of its managers and company directors. Failure to follow it will be treated as a very serious matter.

## **12. Adoption, coming into effect, and review, of this Policy**

The Board will, as appropriate, monitor and enforce this Policy. The Board will revise this Policy from time to time. The next date for review of this Policy by the Board will be January 2023.